

Raising The Bar
Introducing NCODA Center of Excellence 2.0

Kara Sammons, MS, CPhT, NCODA
Senior Manager of Accreditation & Member Insights

Jessica Snow, NCODA
Associate Manager of Accreditation and Program Support

2025 MEDICAL INTEGRATED PHARMACY ACCREDITATION
SPRING FORUM

1

About NCODA Center of Excellence

NCODA Center of Excellence Medically Integrated Pharmacy Accreditation is the only medically integrated oncology-specific accreditation designed to standardize care, reduce risk, and demonstrate excellence across the oncology pharmacy journey.

This accreditation helps organizations move beyond compliance to measurable quality while differentiating them with payers, partners, and patients.

NCODA
CENTER OF EXCELLENCE
MEDICALLY INTEGRATED PHARMACY ACCREDITATION

2025 MEDICAL INTEGRATED PHARMACY ACCREDITATION
SPRING FORUM

2

ASCO and NCODA

- ASCO/NCODA Standards for Medically Integrated Dispensing, first published in 2019
- Launched Accreditation Program in 2022 – with the first presentation that same year
- 17 accredited/participating pharmacies and 1 international site to date
- Continuously Updated Standards - ASCO/NCODA Standards Updated in May 2025
- 2021 Prime Therapeutics partners with NCODA to launch Integrated Rx – Oncology Program

2025 MEDICAL INTEGRATED PHARMACY ACCREDITATION
SPRING FORUM

3

Accrediting Bodies

 Accreditation Commission for Health Care <ul style="list-style-type: none">• Home Infusion Accreditation• Specialty Pharmacy Accreditation• Compliance Standards	 Utilization Review Accreditation Commission <ul style="list-style-type: none">• Specialty Pharmacy Accreditation• Mail Service Accreditation• Quality Standards	 National Association of Boards of Pharmacy <ul style="list-style-type: none">• Digital Pharmacy Accreditation• Drug Distributor Accreditation• Licensure & Safety Standards
---	--	--

NCODA: Quality Cancer Care in Action

 Best Practice Resources	 Education & Training	 Patient-Centered Initiatives	 Collaboration & Advocacy
------------------------------------	-------------------------------------	---	---

2024 MEMBER INTERNATIONAL SPRING FORUM

4

Why Center of Excellence

- Improve patient outcomes and demonstrate enhanced quality of services
- Provide framework to improve medication adherence and reduce waste through cost avoidance
- Recognized by industry for value and quality
- Standards that support safe, reliable, and effective patient care
- Demonstrate a commitment to quality and performance standards

2024 MEMBER INTERNATIONAL SPRING FORUM

5

Our Promise

- Open Conversation for NCODA member Pharmacies to manage workflow activities, review policies and procedures
- Reinstate accreditation committees
- Create and maintain training documents and resource tools
- BE AVAILABLE
- Maintain relationships and serve as a trusted resource
- Realign with our member pharmacies to maintain quality standards and sustainable oncology excellence
- Move beyond compliance and commit to oncology quality across the continuum of care

2024 MEMBER INTERNATIONAL SPRING FORUM

6

What Changed?

<p>v1</p> <ul style="list-style-type: none"> • Patient Relationships • Patient Evaluation and Education • Adherence and Persistence • Safety • Refilling of Prescriptions • Documentation • Benefits Investigation • Medication Disposal • Patient Satisfaction • Mission Statement • Organization Management • Business Plan • Operational Elements • Communication Plans • Continuous Quality Improvement • Electronic Systems Infrastructure • Handling of Medication • Adverse Drug Reactions 	<p>v2</p> <ul style="list-style-type: none"> • Health Equity and Social Determinants of Health • Patient Communication and Documentation • Benefits Coordination and Access Coordination • Education and Medication Dispense • Adherence • Safety • Refilling of Prescriptions • Medication Disposal • Patient Satisfaction • Patient Navigation • Quality Management 	<ul style="list-style-type: none"> • Dispensing • Care Coordination • Cost Avoidance and Waste • Health Disparities • Mission Statement • Org Chart • Business Plan • Implementation Timeline • Communication Plan • Policies and Procedures • EMR and Pharmacy Infrastructure • Process and Guidance for handling Medication
--	---	---

2025 NCODA INTERNATIONAL SPRING FORUM

7

Mandatory Items

The practice must be prepared to provide supporting documentation and demonstrate compliance for the following five *mandatory* elements:

Education & Medication Dispense



Utilizing TSKs

Adherence



Adherence

Patient Satisfaction



Measurements

Care Coordination



Validating MIP Services

Cost Avoidance & Waste



NCODA CAWT Tool or Proprietary Reporting

2025 NCODA INTERNATIONAL SPRING FORUM

8

What happens if...

Full Accreditation:

Full accreditation is awarded for a three-year term.

Pending Accreditation:

Four (4) of five (5) mandatory items are met. Pending accreditation is issued when accreditation cannot yet be awarded due to identified areas of noncompliance. The practice must submit a corrective action plan within thirty (30) days of the accreditation decision.

Probationary Accreditation:

Three (3) mandatory items are met. The organization does not meet the minimum requirements for NCODA CoE Accreditation and must address deficiencies before reapplying or undergoing a follow-up review.

Denial of Accreditation:

Two (2) or fewer mandatory items are met. The organization does not meet the minimum requirements for NCODA CoE Accreditation and must address deficiencies before reapplying or undergoing a follow-up review.

2025 NCODA INTERNATIONAL SPRING FORUM

9

Social Determinants of Health

Health Equity & SDOH (1.1)

- Assess patients for social risks, health literacy, disease perceptions, and medication beliefs prior to prescribing oral anticancer medications
- Tailor care to address cultural, linguistic, and socioeconomic factors
- Connect patients to appropriate community and practice-based resources


Health Disparities (2.4)

- Identify and address factors contributing to disparities in care (e.g., socioeconomic status, language, access barriers)
- Integrate disparity-reduction efforts into care delivery and quality improvement workflows
- Incorporate SDOH assessments into MIP workflows to streamline access and reduce barriers
- Consider partnerships with organizations that support transportation, housing, nutrition, and financial assistance




10

The Process



01 Accreditation Agreement	02 Self-Study	03 Onsite Survey	04 Accreditation Review Committee	05 Accreditation Decision
<ul style="list-style-type: none">• Kick Off Meeting/Discussion• Contract and Invoicing• Workbook received	<ul style="list-style-type: none">• Takes about 3 months• Excel sheet provided to practices, workbook, and require pharmacies to list their SOPs	<ul style="list-style-type: none">• Survey Reviewer comes on-site and reviews self study information with team	<ul style="list-style-type: none">• Committee meeting with review of findings from self study	<ul style="list-style-type: none">• Congrat!• Seal and Certificate• Award given at NCODA Spring Forum or Fall Summit• Social Media Recognition• Website Recognition



11

Canadian Pharmacy Accreditation Services

Canadian Pharmacy Accreditation Services (CPAS), an NCODA company, reflects NCODA's expanding commitment to advancing patient-centered pharmacy care across the Canadian healthcare landscape. CPAS delivers a rigorous, yet accessible accreditation pathway designed for pharmacies of all sizes and specialties. Built on NCODA's proven medically integrated pharmacy model, CPAS supports Canadian pharmacies in delivering the highest standards of clinical excellence, quality, and safety through a collaborative, patient-first approach.



12

Accredited Practices

<p>Domestic</p> <ul style="list-style-type: none"> Anderson Area Cancer Center Pharmacy (AACCP) Astera Cancer Care Clearview Cancer Institute Compass Oncology Mission Cancer + Blood New York Oncology Hematology (NYOH) NJ Cancer Care Revere Health RX TO GO - Florida Cancer Specialists Southern Cancer Center and Coastal Pharmacy Southern Oncology Hematology Associates (SOHA) Texas Oncology - Oncology Pharmacy Services, Inc. Utah Cancer Specialists Virginia Cancer Institute d/b/a Progressive Pharmacy Care Virginia Cancer Specialists (VCS) Yale New Haven Health 	<p>International</p> <ul style="list-style-type: none"> Larivière et Massicotte Pharmaciennes
--	---




13

Let's have some fun...



14

QUESTION & ANSWER



15



16
